

## FAQ's

1. **WHAT IS PHLEBOTOMY?** Phlebotomy literally means “to cut a vein” in Greek. It is the process of making an incision (we call it a puncture) in a vein for the purpose of collecting blood. A person who performs phlebotomy is termed a “Phlebotomist”.
2. **WHAT ARE THE CLASS TIMES AND SCHEDULES?** We offer Day, Evening, and Virtual schedules.
3. **DO YOU OFFER ANY FINANCIAL AID OR PAYMENT PLANS?** At Phlebotomy Training Specialists, we understand that each person has a unique set of circumstances, and we offer a payment plan to accommodate all potential students. Because we are a private institution, we DO NOT accept financial aid, however, we DO accept vouchers from third-party payers who are willing to pay for private education.  
Our payment plan works by requiring ONLY the deposit to register and secure a seat in class. Students will then have from the day they pay the deposit up until halfway through their class to pay their remaining balance. We also allow and encourage registration up to 3 months in advance. This allows students ample time to make payments in order to be paid by the time their class starts.  
We offer our students the freedom to decide when they would like to make payments and how much they would like to pay as long as the remaining balance is paid off by the halfway point of the class. Payments can be made conveniently online with any major credit card at any time through our website, or over the phone.  
If you are unable to make full payment by these deadlines, please call 601-564-7141 to discuss available options for extension.
4. **WHAT FORMS OF PAYMENT DO YOU ACCEPT?** We accept all major debit/credit cards. All payments are done online through the website or over the phone. We DO NOT accept cash or checks unless a 3<sup>rd</sup> party payer is paying for your tuition. If you have a 3<sup>rd</sup> party payer paying for your class, please contact us at 601564-7141 before you begin the registration process.
5. **WHAT ARE THE PREREQUISITES?** In all of our locations, you must have a High School Diploma (or the equivalent of a diploma) in order to register. Some states require that we have a copy of your Diploma or Equivalent on file.
6. **DO YOU PLACE ME IN A JOB AFTER?** We do not offer job placement; however, you will receive exceptional training to help you get a job. During the course, your instructor will give advice on how to find and interview for potential phlebotomy jobs. Talk to your instructor about being listed as a reference for your resume! Instructors can even write students letters of recommendation to help students find work.  
MANY places of employment reach out to PTS asking to hire our phlebotomists, and we will always pass these leads on to you!
7. **WHAT IF I DON'T LIKE TO HAVE MY OWN BLOOD DRAWN?** We advise you to participate in having your blood drawn in order to understand what others experience when you will draw their blood. Instead of declining to participate at all, you may just limit the number of times you have your own blood drawn. We adhere to the practice of “I stick you, you stick me” in the classroom, in order to provide our students with exceptional hands-on training.
8. **AM I ABLE TO MISS CLASS?** Attendance at every class is vital to your ability to take and pass the national exam. If unforeseen circumstances arise, we will do our best to work with you on making up what you miss. Because of the foundational material covered in the first and second days of class, these days are always mandatory. Please do your best to plan your schedule ahead of time to attend every class, as makeup classes may not be available until the next cohort of classes.
9. **WHEN CAN I ENROLL? IS THERE A DEADLINE?** There is no deadline for registration. As long as the course is displayed on our website – that means that it is open for you to register for it. Once the class fills up or starts, the course will automatically close and will no longer be displayed on the website.
10. **HOW DO I RENEW MY PHLEBOTOMY CERTIFICATE?** If you wish to renew your national phlebotomy **certification** you will need to contact the certifying body. In most cases, this will be done through the NHA. You can reach them at the following numbers. NHA – 800-499-9092.  
Please reach out to the certifying agency directly that issued your certification if you would like to renew.
11. **WHAT CERTIFYING BODIES DO YOU USE?** Phlebotomy Training Specialists encourages their students to challenge the NHA Exam (National Healthcareer Association). If you have questions regarding this institution please visit its' websites: NHA: <https://www.nhanow.com/>
12. **IS A CLINICAL EXTERNSHIP REQUIRED?** Our training program is built to combine the classroom and clinical experience in one which will enable you to receive your certification.
13. **WHERE DO I TAKE MY TEST?** You will be taking your test through the NHA (National Healthcareer Association) at one of their approved testing sites. This test will be taken after you complete your allotted training time.
14. **DO I HAVE TO WEAR SCRUBS?** No. However, we highly recommend scrubs to all students. Students who choose not to wear scrubs should come dressed in conservative clothing with closed-toed shoes. Short sleeves are preferred to allow access to arms for blood drawing.